

The visitor opportunity

- Over 2.3 billion* cycling tourism trips taken in Europe annually
- Generating an estimated value of £37 billion*
- Scotland's share is 0.5% of trips and around 0.8% of spend

	Cycling	МТВ	Combined
Trips (000)	338	251	589
Nights (000)	1,322	1,234	2,556
Spend (£m)	£154	£112**	£266
No. of nights	3.9	4.9	-

- Over 713K cycling day trips taken in 2019, generating an additional £16M
- Key short haul target markets:
 - Netherlands (58% cycle > twice a week)
 - Germany (36% cycle > twice a week)
- Supports our **responsible tourism** and **Net Zero** ambitions

Sources:

Great Britain Tourism Survey 2019 (3-year average 2017-19)



^{*}European Cyclist's Federation report 2018

^{**}Frontline Scotland 2016 estimated at £105m with potential to grow to £158m by 2025.



Raise **awareness** and **consideration** of Scotland as a leading cycling tourism destination

Raise **awareness** of the 2023 UCI Cycling World Championships

Increase the volume of **biking day trips** in Scotland by **5%**

Increase the number of overnights by 5%

where biking is part of a holiday, short break or dedicated biking holiday

Audience

Adventure Seeker and Experience Seeker segments, Sustrans cycling segments 2, 3 and 5



Scots, rest of UK, EU – in particular Germany and Netherlands

Activity

Paid Activity

Spring: paid social media; Broadcast Video On Demand (ITVX, STV Player, All 4, Sky (incl. My5))

Owned channel promotion including email and social media

Earned activity including PR

Regional and partner activity – in particular, joint activity with Sustrans Scotland

B2B and intermediary activity

Scotland. Made for cycling.

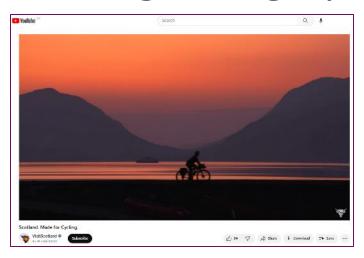
...for mountain biking ...gravel biking...e-biking...family cycling...

- 1. Bicycle invented by Kirkpatrick Macmillan in Dumfries & Galloway in 1839.
- 2. Huge variety of cycling routes through some of Europe's finest landscapes.
- 3. Right of responsible access, opening up the countryside for wilder trips.
- 4. National Cycle Network running to over 1,600 miles, 700 miles traffic-free.
- 5. Scotland is one of the world's top mountain biking destinations.
- 6. Growing number of pump tracks and bike parks help increase participation.
- 7. Top-class facilities e.g. Sir Chris Hoy Velodrome and Glasgow BMX centre.
- An enviable and established track record of hosting top cycling events.
- 9. Significant public/private/academic sector collaboration and innovation.
- 10. Renowned ambassadors Sir Chris Hoy, Danny Macaskill, Kriss Kyle, Jenny Graham.
- 11. Increasing accessibility to cycling e.g. Cycling Without Age.
- 12. Ongoing investment in infra-structure and initiatives e.g. Cycling Facilities Fund.
- 13. Ongoing promotion of cycling in Scotland, across multiple policy areas.

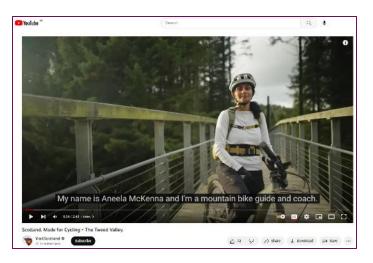
To share just a few examples...



Building the legacy – Raising awareness



https://www.youtube.com/watch?v=wr_PuVAYtzQ



https://www.youtube.com/watch?v=GX2P4e38kqc



18 Stranraer to Eyemouth cycle route, Scotland

Southern stunner for two wheels



Cyclists in Galloway Forest Park, Photograph: Warry

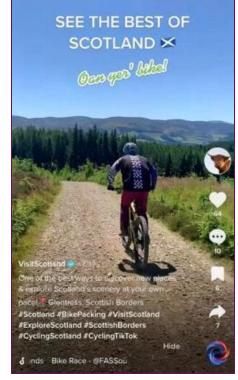
The rolling hills and ancient abbeys of the south of Scotland are often overlooked by visitors making a beetine for the Highlands, but a new 250-mile coast-to-coast cycle route, from Strantaer to Eyemouth, will remind people of the beauty at the bottom of the country. The route, which weaves from west to east on quiet roads, will take riclers to Newton Stewart and the Galloway Forest Park, the UK's first Dark Sky Park. From there, a maze of leafy minor roads, with views over the Southern Uplands, lead to the 18th-century market town of Castle Douglas, Dumfries, where Robert Burns spent his final years, and the old mill towns and ruined abbeys of the Scottish Boeders, following the River Tweed past Sir Walter Scott's Abbotsford and a plethora of Mary Queen of Scots history. The trail finishes in the harbour town of Eyemouth, and is set to open in time for the UCI Cycling World Championships, running in Glasgyev and around Scotland in August.

"The south of Scotland has a lot to offer, from Abbotsford and the abbeys to cultural events like book festivals," says Markus Situz, of Bikepacking Scotland. "The enthusiasm of the local people and their hospitality make it a wonderful area to explore."

The south is already well known among mountain bikers for the 7stanes trail centres dotted around the region. It's hoped that the new route will show that road cycling is just as remarkable.

Stuart Kenny





Cycling Map micro site

- Developed by Sustrans Scotland with VisitScotland in 2018
- Highlight routes on or close to the National Cycle Network
- **250K+** page views in 2022, **107K** page views in 2021. **2023...?**
- Offers 7 long distance routes and 59 downloadable day trips
- 30 day trip routes are family-friendly
- Kirkpatrick coast-to-coast route to be added in early July 2023
- Creating active travel World Championships venue routes
- Hoping to map some Championship routes road races, para-cycling
- Driving landings to the map with spring campaign and owned activity





Building the legacy - Partnerships

Objectives

- Drive landings to **visitscotland.com/cyclingroutes**
- Raise awareness of Scotland as a leading cycling tourism destination,
 leveraging Scotland. Made for Cycling.
- Highlight key parts of the National Cycle Network
- Help raise the profile of the UCI Cycling World Championships
- Highlight accessibility, responsible tourism and wellness benefits

Audiences

- Phase 1: Encourage 40 60 to be more active
- Phase 2: Family cycling drive to family-friendly day trip routes on map

Timeline

March to mid-May









What's next?

- Develop a cycling tourism strategic legacy framework
- Influence and support infrastructure investment
- Continue to tell Scotland's cycling story
- Promote Scotland as a leading cycling tourism destination

Any questions? steve.duncan@visitscotland.com



advice for businesses

Evolving the *Cyclists' Welcome Scheme* into the **Cycling Tourism Industry Guide**.

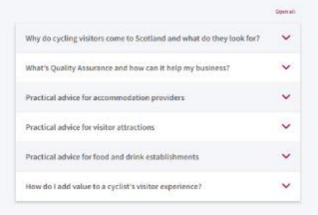
The Guide provides useful information on:

- Market insights
- Visitor insights
- Growth opportunities
- Marketing advice
- Facilities development advice
- <u>Find the Guide on VisitScotland.org</u>
- Consider Quality Assurance
- Consider your marketing and content free imagery available
- Online bookings and distribution options. Webinar on 9 May

Practical advice to create a high-quality experience for cyclists

Use all visitors, cyclists need a good Scotish welcome. First impressions are key - make sure you have a friendly, proactive and responsive artifude towards everyone. If you are genuinely enthusiastic about your business, this will not off on your guests. There are, however, some key products and services that cyclists book for during a visit that need to be available to suit their schedules.

Head our top tips on how to improve the quality of the visitor experience for all cyclists and increase business profitability as a result.



2. Market insights from the latest cycling tourism research

We've recently conducted our "Scotland: Made for cycling" research paper and some of the key findings were:

Key statistics - Sustainable and inclusive tourism









Pent-up demand

From international markets due to formutable sechange tates

Value-for-money
Honey can't hay experiences' or 'coor
cavings' on key drivers

Over 2.3 billion

Cycle tourism trips taking place in Europe.

£37 billion
The extremated value of cycle training trips in









Domestic tourism

988,000 read cycling trips, 1.3 million exemplifiation and E154 million for the Scotlash exercises

£14 million

The volume of a facilities SMLDID cycling day trips.

£105 million

0.5% and 0.8% Sentench store of to open where and other of tops and spend



Adding value & Being practical

Accommodation providers

- Proper lockable bike storage
- Bike wash down facilities + clothes drying facilities
- Welcoming hot cuppa!
- Take away breakfast
- Local route guides
- Electric bike chargers
- Wi-fi
- If any known road closures
- Consider joining the Quality Assurance scheme

Attraction providers

- Stock guidebooks and trail maps
- Consider shoe racks
- Lockable bike storage
- Food and drink to go
- Weather forecasts
- Charging points
- Visitor attraction quality assurance scheme

Food & Drink providers

- Free water top ups
- Stock electrolyte drinks
- High energy bars/ bananas
- Contactless payments
- Lockable storage
- Cake!
- Taste Our Best quality assurance scheme

Product development

What is your unique proposition?

- Location are you near cycle routes, or can get to good cycle routes
- History/heritage for the non cyclist
- Local food and drink

• High end

Families

Groups

What kind of customer do you want?

Developing your proposition

What assets do you have?

- Excellent service
- Personalisation
- Unique experience
- Facilities for cyclists

Attractions/ Cafes

 Accommodation, retailers/ bike hire Who can you work in partnership with?